

2017 REVIEW

BOARD OF BENEVOLENCE

OUR IMPACT AND OUR REACH

A philanthropic future
shaped on the
foundations of our
traditions



HAND
HEART
POCKET
THE CHARITY OF
FREEMASONS QUEENSLAND



2017 Annual Review

Hand Heart Pocket the Charity
of Freemasons Queensland

Published November 2017

Executive Office:

Mosaic Level 1, 826 Ann Street
Fortitude Valley Qld 4006
T (07) 3493 6000
info@handheartpocket.org.au
www.handheartpocket.org.au

The Board of Benevolence and
of Aged Masons Widows and
Orphans' Fund trading as

**Hand Heart Pocket the Charity
of Freemasons Queensland**

ABN: 54 216 065 828

Charity No:CH2627

Auditor:

Crowe Horwath Australia
Level 16, 120 Edward Street
Brisbane, QLD, 4000

02 Who we are

04 Message from the Chairman

05 Message from the CEO

06 Our board and governance

08 Our impact

12 Freemasons in the community

14 When laughter is the best medicine **FEATURE STORY**

16 Weekends of hope and dignity for the homeless **FEATURE STORY**

20 Only a phone call away **FEATURE STORY**

22 Access to post cancer care within reach in FNQ **FEATURE STORY**

24 There's no place like home **FEATURE STORY**

26 A helping hand **FEATURE STORY**

28 Financial snapshot



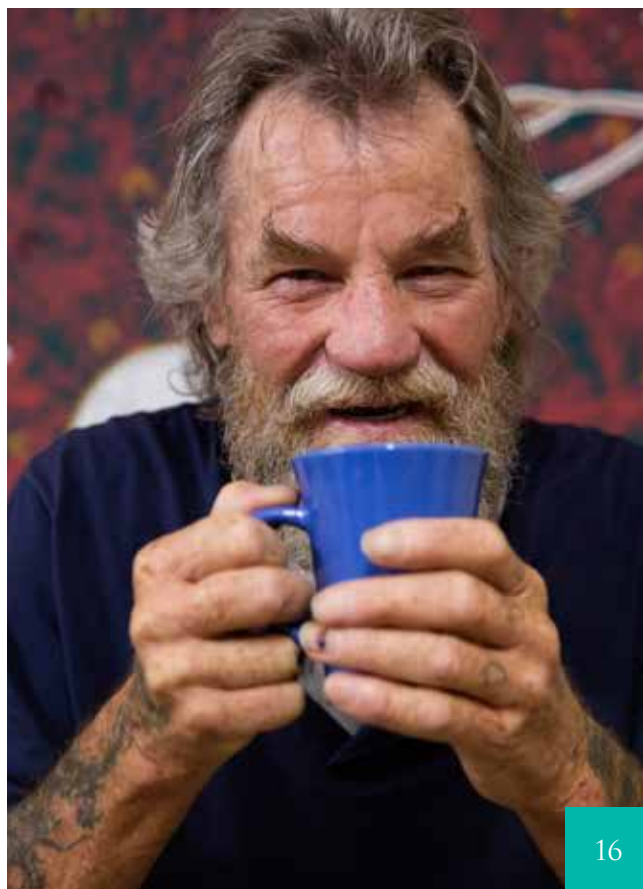
02



14



12



16



24

WHO WE ARE

AS AN INDEPENDENT CHARITY FOUNDED BY THE FREEMASONS OF QUEENSLAND, HAND HEART POCKET HELPS IN AREAS OF STATE-WIDE AND LOCAL NEED THAT HAVE LIMITED ACCESS TO OTHER FUNDING.



We work with other charities to identify and fund initiatives that have real, life-changing potential. We also collaborate with Masonic Lodges across Queensland and help individuals in times of extreme need to get them back on their feet. We use our funds wisely to give a hand up - not a hand out - to build potential, not encourage permanent dependence.



FROM THE CHAIRMAN

I AM PROUD TO SAY THAT THIS PAST FINANCIAL YEAR, WE'VE MADE A BIGGER DIFFERENCE FOR MORE QUEENSLANDERS THAN EVER BEFORE.

We've also started to lay the groundwork for Hand Heart Pocket to become one of Queensland's leading charities, providing vital support to communities throughout the state of Queensland and in Papua New Guinea for many years to come. Much of this progress was made following a decision by the Board of Benevolence trading as Hand Heart Pocket the Charity of Freemasons Queensland, to exit the aged care and retirement living sector with the sale of its last facility at Arundel on the Gold Coast in September 2016.

True to our motto of giving a hand up – and not a hand out – we've been able to make a difference at both a local level through our Dollar for Dollar and Benevolence Assistance programs and by funding initiatives that impacted Queenslanders statewide – totalling more than \$2.25 million this financial year. Our support either directly or through other organisations has enabled us to empower thousands of Queenslanders to lead better lives. More detail is provided by our CEO on page 5.

Separate to this, in-kind support has been provided to assist with some of the charitable activities of; the United Grand Lodge of Queensland, Masonic Districts, the Aegium Foundation, individual Masonic Lodges and a number of other entities that the Board of Benevolence is aligned with.

In November last year, we launched our Interim Strategic Plan which saw our CEO Gary Mark and his team work diligently to achieve many of its target outcomes, to help position the organisation for its long-term future (see page 5). The board together with investment advisors, Cambridge Associates, has developed its investment strategy and policy. After member consultation a new constitution has also been adopted for the organisation ensuring best practice governance inline with our new business model.

The Masonic Memorial Centre in Brisbane forms part of the board's investment portfolio. Therefore, part of our investment strategy focuses on ensuring the building generates a positive return. This financial year, a Development Application (DA) was submitted for the adaptive reuse of this heritage-listed building and war memorial site. Our aim is to preserve and protect this landmark with the permanent resolution of the building's safety issues a top priority. Continued masonic and memorial use, alongside complementary businesses will

also secure the building's future as the commercial return from the latter is expected to pay for the long-term upkeep of the building. The board will decide on the next steps for this iconic building as the process continues.

Launched in conjunction with this 'Year in Review', our strategic course for the future was developed through a series of professionally facilitated workshops and was informed by a member survey, as well as feedback received at roadshow information sessions, that our CEO conducted with members throughout the state. To further strengthen our strategy, we commissioned a researcher to review existing research into the charity space in Queensland and Papua New Guinea, looking at current and emerging health and social issues, and societal changes over the past 100 years. This research and feedback process allowed the board to ensure that our long-term strategy would be contemporary, adaptable and meet the changing needs of individuals, families and communities and leverage our unique value proposition.

Our strategy focuses on five key long-term outcomes:

- to work with creative partners and philanthropists to ensure our brand remains associated with our values;
- to foster new relationships that provide greater outcomes by linking community and individual needs to funding and charitable services;
- to stabilise our income to provide continuity of support to current and emergent social needs;
- to champion and support the legacy of Masonic charity within our communities; and
- to constantly evaluate our approach to maintain relevance in an ever-changing world.

Our long-term strategy will position HHP to be one of Queensland's leading charities, providing support to the communities of Queensland and Papua New Guinea. Our support to these communities will be at three levels; grass-roots by supporting our network of Masonic Lodges in their charity work, as well as supporting significant and flagship causes. This will ensure that we can maximise our impact and assist as many people in need as possible.

We are excited that the wheels are in motion for the next 100 years of charity and benevolence and we are optimistic about the difference we can make to the communities of Queensland and Papua New Guinea.



Tom Wiltshire
Chairman

FROM THE CEO

OUR KEY FOCUS FOR THE PAST TWELVE MONTHS HAS BEEN LAYING THE FOUNDATIONS FOR THE FUTURE, AND THIS HAS BEEN GUIDED BY THE BOARD'S INTERIM STRATEGIC PLAN RELEASED IN NOVEMBER 2016.

The organisation continues to provide charitable funds through its Dollar for Dollar Subsidy and Benevolence Assistance programs and through larger charitable donations made on behalf of its members. These charitable activities are in support of the board's Interim Strategic Plan.

Last financial year, we made more charitable donations than ever before. At a grassroots level, we provided \$165,000 to support the charity initiatives of Lodges through our Dollar for Dollar Subsidy program. Working with Lodges remains an integral part of our charity work, as through their community work, local Lodges know exactly where support is needed; whether that be a residential aged care facility in desperate need of specialist equipment, a local charity that needs support, or children needing help to live a normal life.

Our 2016 Christmas Appeal supported the Joyful Foundation, a Masonic initiative that assists disadvantaged students by providing them with essential equipment and opportunities to learn. Through the fundraising efforts of Lodges, which we matched dollar-for-dollar, we collectively donated \$80,000 to this worthy cause.

Throughout the year, we also provided \$131,000 in benevolence assistance to 23 families and individuals in need.

One of the initiatives in the Interim Strategic Plan was to review and revise the Dollar for Dollar and Benevolence Assistance programs to ensure that best practice governance is reflected in our new business model. The review of these programs also focused on establishing processes and protocols to provide a hand up - not a hand out - to individuals and communities.

Significant donations tallying more than \$1.86 million were made in FY16-17 to the Prostate Cancer Foundation through a ManUp! initiative, Youngcare, COUCH Wellness Centre, Queensland Brain Institute, Camp Quality, 3rd Space (formerly 139 Club), Women's Legal Service Qld and to drought affected Queenslanders. You can see a breakup of our total \$2.25 million in charity support in our financial snapshot. The following pages also outline how these donations have impacted on Queenslanders.

Many other action pathways were completed to deliver on the board's Interim Strategic Plan, including implementing the board's investment strategy and developing a range of initiatives to ensure best practice governance. All organisational systems and processes were reviewed to support our new operating environment and a range of materials were developed to assist Lodges with their fundraising and charitable activities. In addition, the management team and board undertook a risk review to identify the organisation's new operational and strategic risks and developed mitigation strategies for those identified. The risks for a charity are very different to those of an aged care and retirement living operator, and where possible, mitigation strategies were implemented.

Market and member research was conducted to help inform the board's long-term strategy and desired philanthropic footprint. Best Practice Australia were engaged to conduct the member survey to help identify how we can best support Lodges in their charity work, as well as to understand the pressing needs in their communities. We undertook a research review to identify current and emerging health and social issues in Queensland and Papua New Guinea. We also investigated the current charity space to understand how needs are currently being serviced. This was an eye-opening and challenging exercise that allowed us to identify areas of real need that receive little support.

Improving communication with our members and increasing our public awareness continue to be a focus. Throughout the year, we introduced a planned approach to our communications, streamlined our member newsletter and expanded our communication channels. I conducted the organisation's first CEO roadshow, holding member information sessions at 22 locations across rural and metropolitan Queensland over four months. The organisation has introduced several publicity initiatives to help Lodges promote their charity work in their local communities, as well as the charity work of HHP as the Charity of Freemasons Queensland.

A HHP Champion Pilot Program was also launched and will look to be expanded over the coming year to provide on the ground peer support for Lodge charity work.

This has been an exciting, rewarding and challenging year for the organisation and I am proud of what we have achieved in such a short period of time.



Gary Mark
Chief Executive Officer

GARY MARK
CEO

Previously the Chief Executive Officer of Masonic Care Queensland, Gary has a strong record of achievement in senior positions within a range of industries. He has professional qualifications in business management and experience in high level contract negotiation, key account management, developing models for excellent customer service and cultural change. He achieves shared purpose for an organisation through strong leadership, meaningful strategy, robust business planning and communication. Gary is also a member of several not-for-profit Boards.

JOHN ARONIS
**BBus (Acc), Grad. Dip. CA,
MCom, MA
Director**

John is a principal chartered accountant in private practice, with a focus on strategic tax planning, and is a Member of the Australian Institute of Company Directors.

THOMAS R WILTSHIRE
**Assoc. Dip. Bus., MAICD
Chairman**

Tom brings a strong background in human resources, executive management and occupational health & safety, having held executive general management roles in large Queensland-based companies. He has also previously served as the chairman of the board of a not-for-profit independent, industry authority and is a member of the Australian Institute of Company Directors.

At a board level, Tom has a demonstrated ability to develop strategies for governance and risk management. He also has a proven track record in engaging senior executives to improve culture and leadership skills through relevant human resource processes and sustainable management practices.



OUR BOARD AND GOVE

ALAN TOWNSON

**BE (Hons1), Grad Dip Mgt, Grad Dip Mil Tech Mgt
Director and Grand Master**

Alan served on the Board for 12 years from 1995 until 2007, and during this time served as Board President for a period and re-joined the Board in 2016 after being installed as the Grand Master, United Grand Lodge of Queensland. He brings strong leadership and strategic planning skills after an executive career in the Australian Army and engineering resource projects. Alan has a strong interest in the philanthropic mission of Freemasons Queensland.

ROBERT QUALTROUGH

**Executive Officer Commercial
and Company Secretary**

Robert is a Certified Practicing Accountant with more than 20 years' experience in senior finance and management advisor positions across a number of industries where he has gained extensive business management, governance and company secretarial experience.

SPENCER CHRISTENSEN

**ADFS (FP), JP (Qual)
Director**

Spencer has been in the financial services industry since 1972 and operates his own financial planning business as a Senior Financial Adviser. He is a member of the Financial Planning Association and brings more than 40 years of financial planning experience to the board. Spencer was the District Grand Registrar of Carpentaria District 2011-14 and President of the Carpentaria District Board of Benevolence 2002-2011.



RNANCE

OUR IMPACT



19 CAMPS
FUNDED BY
\$290,000
DONATION

In July, we supported Camp Quality to help the children's charity fund its Family Camps in Queensland for the next 12 months. We did this by funding a total of 19 camps which will allow 725 children to take part throughout Queensland. The \$290,000 donation will give every Queensland child impacted by cancer and their families the opportunity to create memories outside the hospital.



SUPPORT FOR 200
HOMELESS PEOPLE WITH
\$340,000
IN FUNDING

200 people living on the streets in inner city Brisbane will now have access to vital support on weekends after we provided \$340,000 in funding to allow 3rd Space Brisbane (formerly 139 Club) to extend its opening hours, moving from a five-day service to operating seven days a week.

C O U C H
WELLBEING CENTRE
IS ONE STEP CLOSER WITH
\$500,000
DONATION

For the many people impacted by cancer in the Cairns region, Hand Heart Pocket's \$500,000 donation towards the COUCH Wellbeing Centre development, will help bring specialist support services to the region, improving their quality of life, by allowing them to remain closer to their loved ones during a time where they need that support the most.

Recognising the important role that the Women's Legal Service Queensland plays in helping victims of domestic violence throughout the state, Hand Heart Pocket stepped in at the eleventh hour to provide crucial interim funding of \$120,000 to allow the helpline to continue, whilst they sought longer-term funding. This assistance will allow 2,000 women and 6,000 children to receive the vital help they need.

THE FUNDS ALSO ALLOWED THE ORGANISATION TO:



train 40 community workers in Rockhampton and Emerald to provide on the ground support



refresh its website to make information more easily accessible to those unable to get through on the phones.



2000 WOMEN
AND



6000 CHILDREN

FLEEING DOMESTIC VIOLENCE ABLE TO ACCESS VITAL SUPPORT FOLLOWING

\$120,000
DONATION



THE JOYFUL FOUNDATION SUPPORTED MORE DISADVANTAGED STUDENTS IN NORTH QUEENSLAND AFTER AN

\$80,000
DONATION

The Joyful Foundation in Townsville delivered a record 600 stationery packs within the first week of the school year alone, after \$80,000 was raised through the Hand Heart Pocket 2016 Christmas Appeal with the help of Freemasons across Queensland.

The Masonic initiative supports North Queensland's disadvantaged primary school students to reach their full potential by providing them with the basic essentials to learn.

The donation saw the Joyful Foundation expand its program from 44 schools to 63 schools across North Queensland.



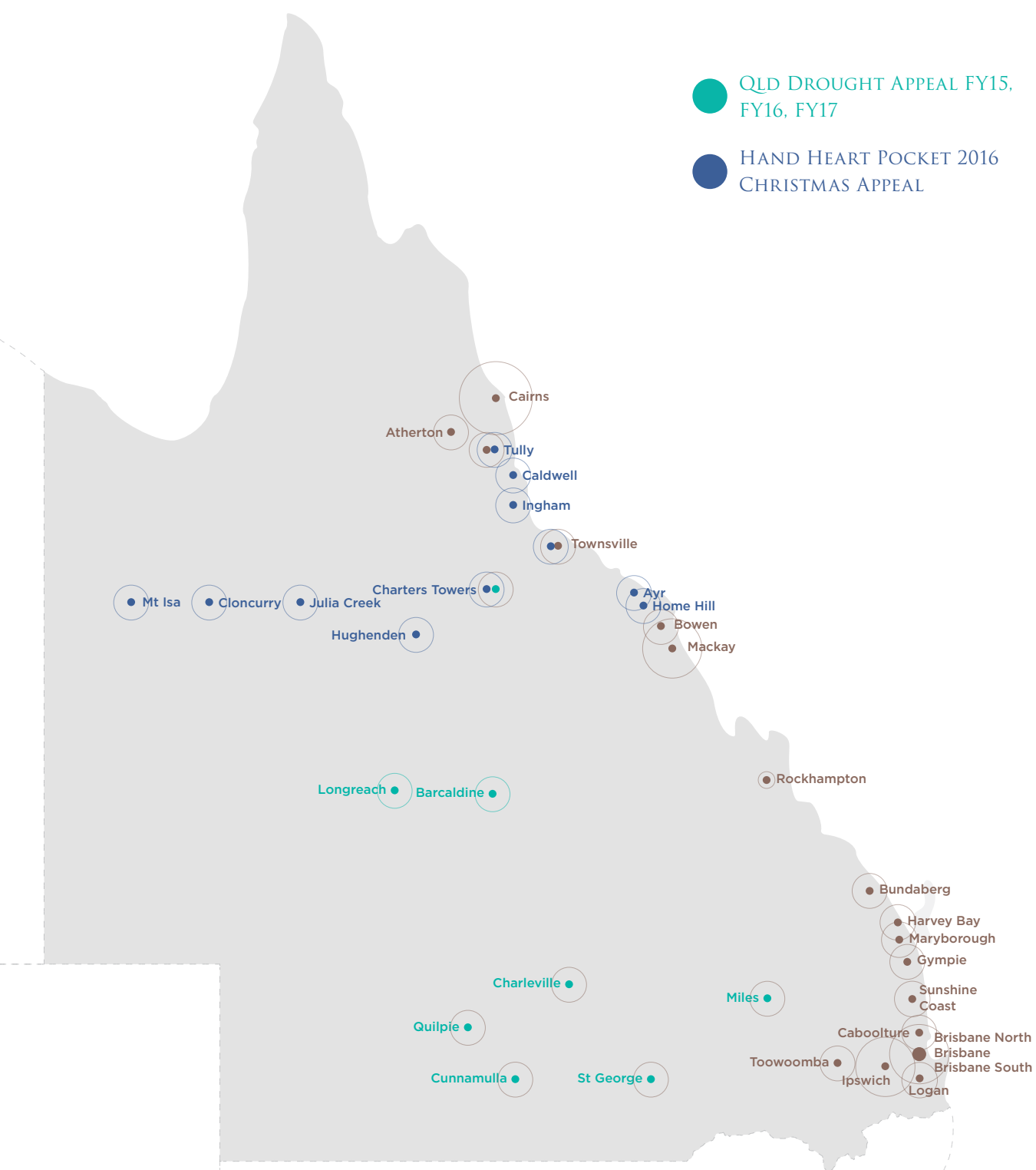
**YOUNG
CARE**

EMPOWERED TO
ASSIST MORE YOUNG PEOPLE WITH HIGH
CARE NEEDS TO LEAD YOUNG LIVES WITH

\$150,000
DONATION

30 Queensland families directly benefited from Hand Heart Pocket's \$150,000 donation to Youngcare, who for over a decade has been leading the campaign for change - helping young Australians with high care needs exit or avoid inappropriate housing such as aged care. This donation was part of the Youngcare At Home Care Grants program in Queensland, giving them the right support to stay at home, in the care of their loved ones for as long as possible. In 2017, an additional \$150,000 was donated to the AHCG program with another 30 Queensland families potentially benefiting.

HAND HEART POCKET'S DOLLAR FOR DOLLAR SUBSIDY PROGRAM SUPPORTS THE FUNDRAISING ACTIVITIES OF LOCAL MASONIC LODGES THROUGHOUT QUEENSLAND. THIS ALLOWS HAND HEART POCKET TO ENSURE FUNDS GO TO WHERE THEY ARE MOST NEEDED AND TOWARDS PROJECTS THAT WILL HAVE THE MOST IMPACT – ULTIMATELY CHANGING LIVES AND BRINGING COMMUNITIES TOGETHER. THIS MAP REPRESENTS THE SCALE OF IMPACT THROUGHOUT QUEENSLAND THIS FINANCIAL YEAR. SEE PAGES 12 AND 13 FOR SOME EXAMPLES OF THESE LIFE-CHANGING INITIATIVES.





FREEMASONS IN THE CO

WITH THE SUPPORT OF HAND HEART POCKET, LODGES THROUGHOUT THE STATE HAVE BEEN ABLE TO MAKE A DIFFERENCE FOR MORE QUEENSLANDERS. HERE ARE SOME OF THE WAYS WE'VE HELPED ACROSS THE STATE.



Brisbane

- A month's worth of food was purchased with funds donated by Kianawah Lodge to help feed the hungry in West End. Brisbane charity Community Friends, who helped distribute the goodies, attracts more than 150 people to their food stall each week.
- Spina Bifida Hydrocephalus Queensland has been able to loan more specialised equipment to families with children living with Spina Bifida, following a donation close to \$8,500 from Mt Pleasant Lodge. More than 20 families will directly benefit from this equipment this year. Each year around 150 babies are born with Spina Bifida in Australia, battling with the condition their entire lives.
- Aid and Recreational Association for the Disabled (ARAD) was able to focus on enriching the lives of people with disabilities, thanks to the Wynnum Rose Croix Chapter, who stepped in to buy essential equipment, including a lawn mower, a washing machine and pantry cupboards.
- Essential equipment such as shower chairs, special support mattresses and walking aids were donated to Palliative Aid for Logan Services by Southern Queensland Lodge, empowering them to help keep elderly or terminally ill patients comfortable.
- A new outdoor furniture set has helped eight residents at Youngcare's Livewell Apartments to lead the young lives we all deserve. Ionic Prudence Lodge made the donation so that residents with high care needs could enjoy the outdoors with friends and family.



Mackay

- Regional blood cancer patients staying at the Leukaemia Foundation's Queensland Freemasons Village in Townsville will now have a more comfortable stay thanks to a \$22,000 donation by Calen Lodge for site upgrades. The 18-unit complex had 127 admissions over the last year.
- Meals on Wheels Mackay which caters for 250 clients a day was given a hand up to make their food preparation more efficient, thanks to Star of the North Lodge's purchase of a commercial stick blender - saving the organisation both time and money.



Logan

There's been an improvement in students' ability to participate in the classroom at Beenleigh Special School after the Logan Beenleigh Daylight and Thespian Lodges donated two posture chairs. The adjustable chairs will benefit students for many years to come. Currently 108 students are enrolled at the school.



Toowoomba

Toowoomba's Sunrise Way Rehabilitation Centre, which supports the recovery of those with drug and alcohol addiction, was gifted a new laptop by the Darling Downs Lodge. The new resource will help make the program more engaging for participants and will help contribute to the empowerment of residents rebuilding their lives.

COMMUNITY



Sunshine Coast

- The growing demand for in-home palliative care support on the Sunshine Coast has seen Waverley-Palmwoods Lodge donate two alternating mattresses to Cittamani Hospice Service to help improve the quality of life of terminally ill patients.
- To empower kidney patients to master the in-home dialysis equipment, two handheld tablet computers were donated to the Nambour General Hospital's Dialysis Training Unit by Landsborough Lodge.
- To help paramedics hone their CPR skills and offer life-saving services to the region, Mooloolah Lodge donated a lifelike infant manikin that transmits real-time information to a computer, to the Queensland Ambulance Service at Caloundra. Mooloolah Lodge felt it would directly benefit the community by helping to save young lives.
- Bloomhill Cancer Care's client transport program will be bigger and better next year after Maroochydhore Lodge contributed funds to upgrade its fleet of vehicles. This will make a world of difference to the many cancer patients who rely on transport support, with Bloomhill's volunteer drivers last year driving more than 160,000 kms and making 1,620 individual trips to local and Brisbane based appointments for treatment.

South Burnett

Hervey Bay Special School's 100 students can now use their newest outdoor area thanks to Mundubbera Burnett Lodge and the Sandy Strait Sizzlers who contributed a significant portion of the funds towards the project, which cost \$13,000 in total.

Stones Corner

Research in the liver cancer and ophthalmology units at the Gallipoli Medical Research Foundation could be fast-tracked thanks to a gift from City of Brisbane Consistory who donated an Epithelial Voltohmmeter. Previously, researchers had to travel to another facility to use the device.

Hervey Bay

Hervey Bay Special School's Kitchen Garden program was given a boost after the local Hervey Bay Daylight Lodge donated a range of appliances including a fridge and microwave so that students from three different classes could take part in the hands-on program and learn valuable life skills regardless of their disabilities.



Hinchinbrook

Both young and old benefitted from the generosity of Hinchinbrook Cordelia Lodge with the local Blue Light Association and Alzheimer's support group receiving a hand-up to continue vital programs.



Ipswich

The Ipswich Women's Shelter Against Domestic Violence can now purchase essential items for women upon their arrival to the shelter, thanks to a generous \$5,000 donation by The Queensland Lodge. In 2016 the shelter took in 64 women and 90 children, who stayed on average 34 nights.



Bowen

Freemasons from Kennedy Lodge donated valuable lifesaving equipment to the Royal Flying Doctor Service to help with the safe transportation of newborn babies. New computer equipment was also gifted to Bowen Legacy to help with better record keeping of their Legatees.



Atherton

Close to 100 Aged care residents in Atherton benefitted from almost \$12,000 worth of specialised equipment - donated by Atherton Duke of Connaught and Fraser Lodges - to enhance their wellbeing and empower staff to provide care in the most effective manner.

Biggenden

New vinyl flooring in a section of the Biggenden Men's Shed has allowed older patrons to continue participating in activities that they enjoy, thanks to Continuity Lodge. On average, 30 members meet there every month.



WHEN LAUGHTER IS THE BEST MEDICINE

LAUGHTER IS THE BEST MEDICINE

A cancer diagnosis for a young child can feel like their childhood taken away, especially without access to the right support. And, almost equally devastating for a child is having a sibling or parent impacted by cancer.

For families receiving treatment, the hospital becomes a second home, with tests and treatment consuming much of the day. For many parents, this might involve giving up work to ensure they can be by their child's side, and for the child, it often means missing out on being a kid.

Recognising that every child deserves every opportunity to thrive, Camp Quality runs Family Camps to allow kids impacted by cancer and their families to create memories not centered around sickness. In July 2017, Hand Heart Pocket gave the children's charity a hand up to fund its Family Camps in Queensland for the next 12 months - a donation worth \$290,000. The state-wide reach of the donation means families and children impacted by cancer will have an opportunity to reconnect and relax as well as make new connections with families in a similar situation.

DEVELOPING LIFE SKILLS AND STRENGTHENING WELLBEING

There are currently 725 Camp Quality families in Queensland, and the majority of them first encountered the children's charity when they were in hospital. Camp Quality mum, Elmarie Oberholzer was one of them. In 2014, having just relocated to Brisbane from New Zealand, Elmarie's family learnt the devastating news that their younger son, Louis, had Leukaemia. He was just one at the time.

Being new to Queensland, Elmarie says she'll never forget how alone they felt at the time, with no loved one's close by to offer their support.

"We had barely found a place to live when Louis got sick," Elmarie said. "Everything happened at once, and we just had to start treading water to stay afloat."

The family made huge sacrifices, spending many nights in hospital with young Louis and taking time off work.

On top of the diagnosis, Elmarie's eldest son, Markus, was starting school - an important milestone she says she and her husband weren't able to fully experience.

Four years on, the Oberholzer's are in a much better place. Since Louis' diagnosis they've attended many Camp Quality Fun Days and Family Camps, leaving the confines of the hospital to create happy memories, meeting others in a similar situation and making life-long friends.

"So many people went out of their way to make our experience so special and light-hearted in a time of great stress," she said.

"One day down the road when we sit down and reminisce, I want them to remember the nice things from their childhood. I hope these Fun Days and camps are what they remember out of all of this," she said.

When asked about Hand Heart Pocket's \$290,000 contribution to fund Camp Quality's Family Camps in Queensland for the next 12 months, Elmarie was immensely thankful. The family attended the Hand Heart Pocket Family Fun Day in Brisbane at the Snow4Kids park at Southbank, where the donation was announced. Not only was it the first time the boys had seen snow but it was a month before Louis finished treatment.

"This is a fantastic thing - I think it'll give so many more of Camp Quality family's opportunities like today to enjoy and have fun with their families," she said.

GIVEN EVERY OPPORTUNITY TO THRIVE

Hand Heart Pocket's donation means more Queensland children impacted by cancer and their families will be given the opportunity to thrive, including those in rural and

"One day down the road when we sit down and reminisce, I want them to remember the nice things from their childhood. I hope these Fun Days and camps are what they remember out of all of this."

- Elmarie Oberholzer, Camp Quality Mum.

regional communities. Camp Quality Chief Executive Officer Kylea Tink, said the donation would help to ensure Camp Quality's programs and services reach all Queensland families that need their support.

"I don't think it takes much for any of us to imagine what it's like to hear those words, 'you have cancer'," Kylea said.

"To put it in context, the children receiving this news are between the ages of zero and 13 - so these are little people in the world who are suddenly facing a really big challenge."

"The support that Hand Heart Pocket has given us, over the next 12 months, ensures that we can remind these children and their families that it's ok to laugh, that it's ok to have fun, and that, ultimately, won't define who they become."

Kylea said the funding would allow children to attend Family Fun Days and Family Camps with their parents and other siblings, as well as age specific camps.

"In many instances, these opportunities are the first time that kids are able to enjoy themselves outside the confines of a hospital, so it's invaluable support," she said.

STATEWIDE SUPPORT

Hand Heart Pocket Chief Executive Officer, Gary Mark, said it was important for Hand Heart Pocket to support this state-wide initiative.

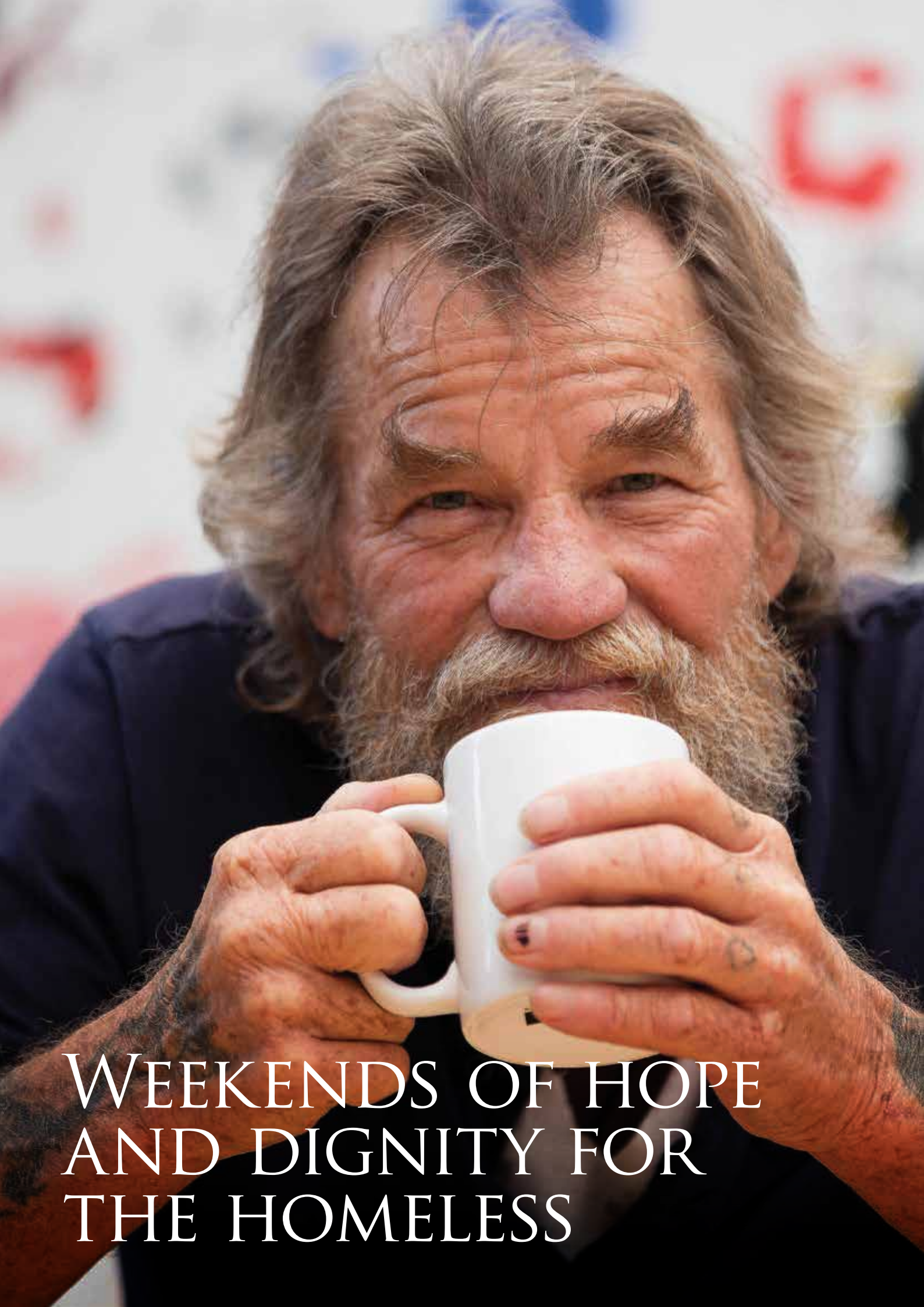
"We all know someone affected by this terrible disease, and it's particularly difficult when it's children," Gary said. "Our members are based right across Queensland, many are fathers and grandfathers, so it was important that our donation had an impact across the state, allowing those in regional and rural areas to have the same opportunities as those in the major towns - that is, to benefit from the vital service provided by Camp Quality," he said.

IN 2016,
AROUND

650

AUSTRALIAN CHILDREN
AGED BETWEEN 0 AND 14
WERE EXPECTED TO BE
DIAGNOSED WITH CANCER.

Source: Australian Institute of Health and Welfare:
<https://childrenscancer.canceraustralia.gov.au/about-childrens-cancer/statistics#reference>



WEEKENDS OF HOPE
AND DIGNITY FOR
THE HOMELESS



DONATION OPENS DOORS

For more than 40 years, 3rd Space Brisbane (formerly the 139 Club) in Brisbane's inner city has been a home for those without one. Today, it's the state's largest drop-in and support centre for the homeless, helping hundreds of people each year. In addition to providing vital support – including access to the essentials, a fully equipped health clinic and legal assistance – it's known by many as a place where those living on the street can come and feel safe, welcome and know they won't be judged.

The majority of 3rd Space clients come from entrenched backgrounds of poverty and disadvantage, have had tough lives or been through trauma. Of these clients, 70 per cent have mental health issues and 65 per cent are male.

In 2016, 3rd Space:

- provided more than 40,000 meals
- completed 2,700 loads of washing
- handled more than 4,000 pieces of mail
- delivered 4,700 hours of face-to-face, one-on-one support
- helped 1300 clients access financial assistance to prevent eviction, pay utilities or put food on the table
- provided 28,500 people with information, support and assistance.

While usual avenues of funding have included the Queensland Department of Housing and Public Works, Department of Communities and Federal Department of Social Services, this year with the support of Hand Heart Pocket, the organisation has been able to see its vision of a seven-day drop-in centre become a reality.

From late 2017, 3rd Space will extend its opening hours, moving from a five-day service to operating seven days a week, giving people living on the streets access to support on weekends.

The extension of operating hours forms part of a 12-month pilot program, costing \$340,000 which Hand Heart Pocket generously donated in June 2017, on behalf of Freemasons across Queensland.

“It’s been a long-term dream and strategy of ours to find a way to open on weekends. Every Monday morning, we see the toll that a weekend with limited support can take on (homeless) people and we’ve asked ourselves if this makes sense. And of course, the answer is no, it doesn’t make sense. We knew that to make it happen, it would take something big and a group of people with lots of faith and belief in us.”

– 3rd Space Chief Executive Officer,
Sara Harrup

THE CHANCE OF A BETTER LIFE

3rd Space client, Bob Stafford, 65, has been homeless for most of his life; first when he was 15 years old. By 21, Bob was married, had a job on the railways and went on to start a family. But in 1991, when he was nearing 40, the father of three was back on the streets.

Originally from New Zealand, Bob has experienced homelessness in many parts of Australia, including Adelaide, Sydney and Melbourne, and in many regional towns where he found casual agricultural work.

Nowadays he is back in Brisbane and is a regular at 3rd Space. He said the centre had been a haven and helped him to establish a routine, which can be particularly difficult when you don’t have a permanent place to live.

“3rd Space has done so much for me. There’s no place quite like it. When they are open seven days next month, it will make a massive difference. It will make life so much easier and I will no longer have to get everything done on a Friday,” Bob said.

“I do most of my sleeping during the day, but I also do my laundry here. It’s where I have my showers; I’ve received legal assistance and even had acupuncture here in the clinic to help with my bad hip.”

“I love to sit and read here too, and I also come for the company; no one judges you here because they know exactly how you feel.”

While Bob enjoys going for walks when there’s daylight, he said being on the streets at night could be quite scary. He said it had become worse over the last four or five years, as more and more homeless people started using ice.

“It’s very confronting, so to be able to come here on weekends, even if it’s to catch up on some sleep where you know you’ll be safe, will be a big thing.”

“We don’t have the words to say how much we appreciate the donation. You’ve given us choice. For me, it means I won’t have to sit on a park bench on weekends, whereas before I really had no alternative,” he said.

A LASTING IMPACT

3rd Space Chief Executive Officer, Sara Harrup, thanked Hand Heart Pocket for allowing her organisation to provide continuity of support, while also extending services to those it may not reach during the week.

“It’s been a long-term dream and strategy of ours to find a way to open on weekends,” Sara said.

“We knew that to make it happen, we needed to show that we were ready, capable and had the capacity to deliver. We also knew that it would take something big and a group of people with lots of faith and belief in us.”

“This funding means the difference between 200 homeless people walking around the CBD on the weekend and them having a place to come and feel welcome.”

It’s expected that upon completion, the pilot program will be a catalyst for securing longer-term funding from government and other private sources, so that 3rd Space can continue to support the city’s homeless and make a visible difference.

“The extension of services ties in well with our broader strategy, which will see us expanding services and providing innovative support into the future,” Sara said.

“We’re very excited for what’s to come over the next 12 months and look forward to sharing with Hand Heart Pocket how we’ve been able to help our clients get back on their feet and build a better life.”

A HAND UP

Hand Heart Pocket Chief Executive Officer, Gary Mark, said this was the first-time Hand Heart Pocket had donated to a local Brisbane initiative.

"3rd Space is on our doorstep. We have been looking for some time for an initiative in Brisbane that we could support on behalf of our members," he said.

"Everything we do in our charity is giving people a hand up as opposed to a hand out. We're in the business of trying to enable people to recover from whatever problem they've had and then move on to the next stage of their recovery and 3rd Space does that perfectly."

HOMELESSNESS IN AUSTRALIA



105,200

EACH NIGHT APPROXIMATELY
105,200 AUSTRALIANS HAVE
NO PLACE TO CALL HOME

19,833

PEOPLE ARE HOMELESS
IN QUEENSLAND



11,326 ARE MALE



8,507 ARE FEMALE

200

AROUND 200 PEOPLE ARE HOMELESS
IN INNER CITY BRISBANE.



Source: Homelessness Australia



ONLY A PHONE CALL AWAY

EMPOWERING WOMEN TO LEAD BETTER LIVES

In the last 30 years, more than 100,000 Queensland women fleeing domestic violence have turned to Women's Legal Service Queensland (WLSQ) for help to navigate the legal system, in the hope of a better life for them and their children.

They provide Queensland's only state-wide domestic violence legal helpline, which allows women to access free legal advice and welfare support in times of need, and earlier this year, it was this very service that needed our help.

With an unprecedented increase in calls for help leading to a funding shortfall, the helpline was in limbo and on the verge of halving its service until longer term funding was secured. This would have meant thousands of calls going unanswered - putting vulnerable women and children at risk.

Despite desperate efforts to keep the helpline operating at full capacity, including a crowdfunding campaign, the organisation needed a lifeline.

Recognising the impact that the shortfall of funds would have across Queensland, Hand Heart Pocket stepped in at the last minute to provide crucial interim funding to ensure the WLSQ could operate its helpline at full capacity for the next three months until longer-term funding could be secured. The \$120,000 donation also allowed the organisation to train 40 community workers in Rockhampton and Emerald to provide on the ground support, and refresh the WLSQ website to make information more easily accessible to those unable to get through on the phones.

“When you go through domestic violence, it's a legal minefield that most women don't understand. It's very scary, and you don't really know where to turn to, so the donation - it's great,”

- Hana Nataprawira, former Women's Legal Service Queensland client.

IT'S UP TO ALL OF US

WLSQ Chief Executive Officer, Angela Lynch, said the donation means 2,000 women and 6,000 children would get the legal assistance they required when reaching out for help.

"We are so thankful, it was an absolute lifeline," Angela said.

"Getting this legal advice and information can be lifechanging for many women because they've been told they have no rights; so, to be able to speak to a lawyer at the end of a phone who says otherwise is absolutely essential," she said.

"Around 11,000 women come to us for help each year, with 50 per cent of our clients coming from regional or rural Queensland. 55 per cent say they face urgent safety risks, so it is crucial that these women get the help they deserve, before it's too late."

For those that don't get through on the phones, an updated website will allow women to gain access to vital information to know what help is available.

"It's especially important for women in regional areas because it's a way of getting legal information, which they may otherwise not be able to get," Angela said.

Hana Nataprawira, a young mum and former client of WLSQ, said the organisation empowered her to take charge of her situation.

"When you go through domestic violence, it's a legal minefield that most women don't understand," she said. "It's very scary, and you don't really know where to turn to, so the donation - it's great!"

"My ex was incredibly controlling. I, with my four small children, lived in constant fear - even though we had domestic violence orders. He threatened to bankrupt me and forced me to agree to a very unfair agreement that left me and the kids with absolutely nothing. Women's Legal Service was there every step of the way and helped me and my kids to safety and security."

Former Governor-General, The Honourable Dame Quentin Bryce AD CVO, a leader in domestic violence prevention, attended the cheque handover to raise awareness of the need for more support networks for victims.

"This is the most serious human rights issue for women in our country and for women throughout our world," Ms Bryce said.



IN QUEENSLAND, 1 IN 5 WOMEN WILL EXPERIENCE DOMESTIC VIOLENCE IN SOME FORM.

"There's no denying that this is a complex issue but, if we are to make a tangible difference for Queenslanders, we must support organisations such as the Women's Legal Service that provide vital legal information and assistance to thousands of women and children each year," she said.

"Could you imagine living in an environment of fear and anxiety and worry...to be worried about the safety of your children day after day, to be anxious about what might happen to them. Our sense of safety and security goes right to the heart of our capacity to live happy, fulfilling lives."

"I've thought very often in the last few years while I've been working on the Not Now, Not Ever Report, about how horrific it must be to live in constant fear, for little children to live in constant anxiety."

Quentin, who spent her early years in Ilfracombe in central west Queensland, said she remembers the Freemasons doing their charitable work when she was growing up, and that it is inspiring to see that tradition of service alive today.

"I grew up in country Queensland; I feel very deeply about the extra steps we must take to ensure that women in every part of this state has access to information and to legal advice - to give her the support and courage that she needs, to be able to pick up the phone and ask for help," she said.

Similarly, Hand Heart Pocket Chief Executive Officer, Gary Mark, thanked members for their support, and for bringing this issue to the board's attention.

"We're very hopeful that this state-wide support goes some way in helping to stamp out domestic violence in our community," Gary said.

"Support for the most vulnerable in our society is of the utmost importance to us, as is empowering people to lead better lives, and we think this donation does both," he said.



ACCESS TO POST CANCER CARE WITHIN REACH IN FNOQ

“The further a cancer patient lives from a major city, the more likely they are to die within five years of diagnosis.”

— Garvan Research Foundation, A Rural Perspective: Cancer and Medical Research 2016 – An adjunct report by the Garvan Research Foundation, Sydney.

The Woodward family in Cairns has left an indelible mark on the region through their entrepreneurship and unique ability to sell Cairns to the world – dating back 100 years. However, it’s their campaign to bring better services for people living with cancer and their families in the region, that’s seen Hand Heart Pocket lend a hand.

Earlier this year, in consultation with the Carpentaria District Freemasons, Hand Heart Pocket donated half a million dollars towards the COUCH Wellbeing Centre. COUCH is a life-changing project that offers a holistic approach to cancer care, and improves the quality of life for people living with cancer (and beyond) and their carers. The funding, means that for the first time, the region’s patients won’t have to choose between accessing post cancer care and remaining close to home.

BRINGING SERVICES CLOSER TO HOME

People in regional and remote Australia account for roughly one third of those diagnosed with cancer in the country, yet due to a number of factors their chances of survival are significantly lower. Topping the list is the scarcity of diagnostic and treatment services in these communities¹. Over a decade ago, the situation was much the same in Cairns when Charles and Pip Woodward decided to do something about it.

In response to close friend and cancer sufferer Liz Plummer highlighting the inadequate oncology services in Cairns, in 2006 Charles and Pip Woodward made it their mission to bring cancer care services to the Cairns region, forming the Committee for Oncology Unit at Cairns Hospital Action Group, known by most as COUCH. Thanks to their efforts, in 2009 the Cairns Hospital received Government funding for its very own Radiation Oncology unit. Sadly, it was this same year that Liz Plummer lost her battle with cancer. Years later in 2011, COUCH successfully championed the state of the art Liz Plummer Cancer Care Centre in Cairns, providing Radiation and chemotherapy services.

Now in 2017, the heart of the COUCH Wellbeing Centre development is about ensuring people from the region can access all types of post cancer care. The project is so close to their hearts that the Woodward family (Charles, his brother John and sister Anne Mills) donated 2.1 hectares of land for the proposed development.

Sadly, shortly after Hand Heart Pocket's \$500,000 contribution towards the COUCH Wellbeing Centre, Charles Woodward - the patriarch of the Woodward family and Chairman of COUCH - passed away from his own battle with cancer. However, his legacy lives on.

COUCH Secretary, Michael Woodward, said he and his two brothers Ben and Peter, along with their mother Pip, were proud to carry on the family's legacy.

"While our father is no longer with us, we are more determined than ever to see the COUCH Wellbeing Centre become a reality," Michael said.

"We are so grateful for the generosity of Hand Heart Pocket and the District Freemasons. These funds have been earmarked for the construction of a large double pavilion, the very first of the pavilions to be built on the site, which will house specialist and support service providers." he said.

"We hope this centre helps to improve the quality of life for people living with cancer in the Cairns region, and let them remain closer to their loved ones during a time where they need support the most, without compromising their health."

Surrounded by a lush rainforest in Manoora with resort style features, the care provided at the centre will be modelled off Bloomhill Cancer Care, which has provided specialist cancer care to those living on the Sunshine Coast for the past 20 years.

REMEMBERING OUR FOREFATHERS

Past District Grand Master of Carpentaria, Lyndon Brandt, said it was the District Freemasons who put forward the project for Hand Heart Pocket to consider.

"We felt that this was a very deserving project in our region and one that would benefit the people of the Far North for many years to come," Lyndon said.

"We also felt that it was the perfect way to support the Woodward family, whose forefathers generously donated land to the District for the development of an aged care facility and the Woodward Retirement Village in the 1970s and 1980s."

CANCER RATES AT A GLANCE



ACCORDING TO CANCER COUNCIL QUEENSLAND,
EVERY 20 MINUTES
ANOTHER QUEENSLANDER
IS DIAGNOSED WITH CANCER.



ONE IN TWO AUSTRALIAN MEN AND
ONE IN THREE AUSTRALIAN
WOMEN WILL BE DIAGNOSED WITH
CANCER BEFORE THE AGED OF 85.

THERE'S NO PLACE LIKE HOME

FOR THE THOUSANDS OF YOUNG AUSTRALIANS WITH HIGH CARE NEEDS, THAT ARE BEING CARED FOR BY THEIR LOVED ONES, THE THOUGHT OF RUNNING OUT OF OPTIONS AND HAVING TO GO INTO INAPPROPRIATE HOUSING, IS NEVER FAR FROM THEIR MINDS.

Already, there are 12,000 young Australians with high care needs living in inappropriate housing, unable to lead young lives.

In 2016, Hand Heart Pocket donated \$150,000 to Youngcare, who for over a decade has been leading the campaign for change – helping young Australians with high care needs exit or avoid inappropriate housing such as aged care. This donation directly benefited 30 families as part of the Youngcare At Home Care Grants program in Queensland, giving them the support they needed to stay at home, in the care of their loved ones for as long as possible.

Jenny was one of the lucky ones. Her life has changed since she was awarded an AHCG grant in 2016. There are many more stories like Jenny's, prompting Hand Heart Pocket to renew their support.

KEEPING FAMILIES TOGETHER

Each year submissions are called for the Youngcare At Home Care Grants program (AHCG) which provide one-off funding between \$2,000 and \$10,000 for equipment, home modifications and emergency respite for young people aged 18-65, who are at risk of entering inappropriate housing like aged care. For many, it's their only hope.

In 2016, 58-year-old Multiple Sclerosis (MS) sufferer, Jenny Bennett, successfully applied for an AHCG grant, allowing her to continue living a young life with greater choice, dignity and independence.

Jenny was only 15-years-old when she was diagnosed, following a frightening and paralysing attack. She had earlier symptoms ignored by doctors as excuses for not wanting to go to school.

In her own words, the years that followed have been a 'rollercoaster ride'. However, even though MS has had a huge impact on her life, there's been some great moments too, like marrying her husband Charlie, who has been her full-time carer since she retired a few years ago.

"We've been married 37 years, and we have always done everything together, we are never apart. He is amazing. Without him, I don't know what I would do," Jenny said.

For almost their entire marriage, Jenny hasn't been able to sleep on her back or on her left side, causing uncomfortable lesions at the base of her spine and painful ulcers on her ears.

Unable to bear the pain, Jenny tried almost everything from foam pillows to cortisone injections – everything, but an adjustable bed, which they couldn't afford.

Being awarded an AHCG from Youngcare in 2016 was life-changing for Jenny, who was finally able to get a good night's sleep after 30 years in discomfort. The new hi-lo bed allows Jenny to raise her head and feet to relieve muscle spasms.

"I couldn't stand the thought of sleeping in a bedroom alone and Youngcare completely understood that. They helped Charlie and I apply for one king size bed each – his is a basic bed and mine has all of the specs I need to sleep comfortably," Jenny said.

"I used to dread the thought of going to bed because it would mean hours of pain trying to get comfortable. I never got a good night's sleep," she said.

The bed has also given Jenny some of her independence back, allowing her to get in and out without Charlie's help.

"My new bed helps me to function as normally as I can. It helps me to be part of the family and not be excluded from social situations because I'm feeling tired," she said.

WE FELT WE COULD DO MORE

Hand Heart Pocket Chief Executive Officer, Gary Mark, said the volume of families missing out on life-changing support is what drove Hand Heart Pocket's \$150,000

donation. This was confirmed when we were invited to sit on the panel awarding the grants later that year.

“We sat alongside other donors, disability academics, health professionals and Youngcare staff who shortlisted and awarded the AHCG Queensland round,” Gary said.

“While it was great to see that our donation would make a difference for 30 families, it was difficult to accept that so many families would still miss out.”

In 2016, 43 of the 87 submissions for the Queensland round were knocked back due to a lack of funding, despite Hand Heart Pocket’s support. This is what prompted Hand Heart Pocket to donate another \$150,000 in June 2017.

“Helping to alleviate the pressure placed on families, many of whom are physically, emotionally and financially drained, was the rationale behind our renewed support. We felt we could do more,” Gary said.

A BIG YOUNGCARE THANK YOU

Youngcare Chief Executive Officer, Anthony Ryan, said it was up to all of us to ensure that young people with high care needs are not left behind.

“We don’t receive any government funding and rely on the community to assist us in our work, so a genuine thank you from the people we represent – Hand Heart Pocket has done an extraordinary thing by renewing its support of the Youngcare At Home Care Grants program here in Queensland,” Anthony said.

Criteria for AHCG application

- Is the applicant at risk?
- Will this grant keep the applicant at home?
- Is this grant their last resort?
- Will this grant improve their quality of life?

An additional 30 families would directly benefit from the additional support, giving them hope for the future.

“It might just mean that we have to change the entrance of someone’s house or get them the equipment they need to be comfortable in their own home, but by making those small changes it will make the world of difference for their own sense of freedom, their sense of autonomy, and the fact that they can still live under their own roof,” Anthony said.

“With the advent of the National Disability Insurance Scheme (NDIS) and the support of organisations like Hand Heart Pocket, Youngcare will be able to deliver life-changing support that provides greater choice for young people with high care needs, and allow them to lead the young lives we all deserve,” he said.





A HELPING HAND

HAND HEART POCKET HAS A SEPARATE BENEVOLENT FUND TO HELP PEOPLE IN NECESSITIOUS CIRCUMSTANCES, GIVING THEM A HAND UP TO GET BACK ON THEIR FEET. THE ROSE FAMILY FROM STANTHORPE, QUALIFIED FOR BENEVOLENCE ASSISTANCE AFTER 37-YEAR-OLD DAD AND FREEMASON ANDREW WAS UNABLE TO WORK FOR MOST OF THE YEAR, HAVING HAD A CYST REMOVED FROM HIS BRAIN. ANDREW'S WIFE EMMA SAID THAT THANKS TO HAND HEART POCKET THE FAMILY HAS BEEN ABLE TO COPE WITH THE HARDSHIPS THEY'VE FACED.

A 6-WEEK HEADACHE

It's been a tough year for the Rose family. In April, the Lodge Secretary of Rathdowney Lodge wrote to Hand Heart Pocket asking whether they could help fellow Lodge member Andrew Rose. He was back at home in Stanthorpe after a whirlwind few weeks in a Brisbane hospital, where he had undergone surgery to drain and remove a cyst from his brain. The cyst was discovered as a result of a severe headache, which Andrew had put up with for six weeks, before telling his wife or seeing a doctor.

Despite an initial blood test coming back clear, his wife Emma remembers thinking, 'there's more going on here' and gut instinct is what led her to convince the doctor that Andrew needed a CT scan. Her fears were confirmed when the doctor called and asked Andrew to come in.

"I was at work when Andrew rang to say that he'd been called in and I immediately burst into tears. I met him at the Doctors where we got the news," Emma said.

They then drove to Toowoomba Hospital before he was taken to Brisbane, where he underwent more tests.

NOT KNOWING WHAT OUR FUTURE WOULD BE

"Everything happened so quickly, from when Andrew first went to the Doctor to when he was rushed to Brisbane. It was such a harrowing time for us, not knowing what our future would be," Emma said.

After the initial MRI in Brisbane it was a four-week waiting game until doctors made the decision to have the cyst drained and removed.

Emma said her immediate concern, after Andrew, was to make sure that her boys were okay and were adjusting to the situation as best as possible.

"I wanted them to know that no matter what happened, we would get through this together - although, I myself wasn't sure how we could manage," she said.

"My parents helped look after the boys while I tried to work from Andrew's hospital bed for the first week. Eventually I travelled back and forth to see him on weekends," she said.

With the surgery being a success, Andrew was discharged from hospital and told that he wouldn't be able to drive for at least six months; a huge blow for the plant operator.

Despite being told that he was welcome back at work when he had fully recovered, the lack of his income put incredible strain on the family's budget, especially with two young boys aged ten and twelve.

Realising this financial strain, the family applied for and were approved Benevolence Assistance from Hand Heart Pocket, who provided a top-up to help cover the costs of running a household.

"We're so very grateful for the help we've received from Hand Heart Pocket; it has made such a difference. While I've taken on extra hours at work, the support has meant that we've been able to focus on Andrew's recovery rather than worrying about keeping a roof over our heads and putting food on the table," Emma said.

"Our friends and family too have been such a source of strength, helping out whichever way they can," she said.

Hand Heart Pocket also helped to ensure that the family's two sons could go on school camp - a long awaited trip to the nation's capital and Sydney.

"The boys had so been looking forward to their trip, but it's not something we would have been able to afford so soon after what happened to Andrew. It was really special to see them go off on camp with their mates and not miss out on this valuable learning experience," she said.

It's been a big year for the Rose's, and with Andrew's recovery going well he has returned to work. He's had to give up some things - like motorbike riding - due to the risks of hitting his head, after having bone removed to make way for a permanent catheter. But, in spite of this he is in good spirits and feeling blessed to be on the road to recovery.

"We'd like to thank everyone who has been there for us in our time of need. You've empowered us to show our children that together we can overcome adversity," Emma said.

Andrew has been a Freemason for five years. His father, Geoff, is also a Freemason.



FINANCIAL SNAPSHOT

The Board of Benevolence maintains a strong financial position with an overall surplus of \$3.57 million in 2017. Additionally, our risk is low, following the sale of Masonic Care Queensland's last facility at Arundel on the Gold Coast. This has allowed Hand Heart Pocket to grow its charity work throughout the state – giving a hand up – not a hand out – to communities, to other charities and to individuals.

3.57

\$ MILLION

Total accounting result including the \$2.3 million gain on sale of Masonic Care Queensland – Arundel.

9.04

\$ MILLION

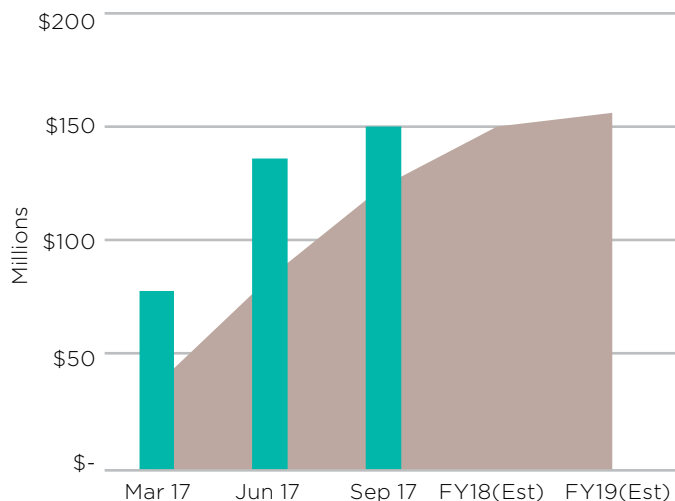
Revenue from operating activities including investment earnings.

192.53

\$ MILLION

Total Assets which consists of cash, investments and property assets.

INVESTMENT PLACEMENTS



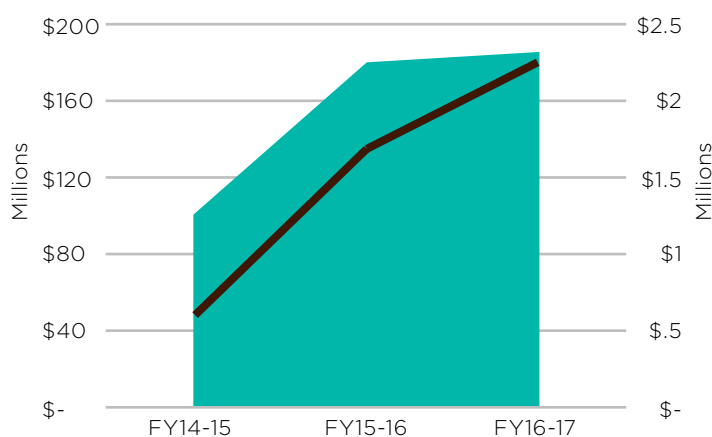
● Approved ● Invested

\$150m funds under world-class investment advisors Cambridge Associates. Once portfolio fully established, expecting 4.5% real returns (net of fees and inflation) in perpetuity.

NET WORTH AND GIVING

Retained earnings

Charitable Giving



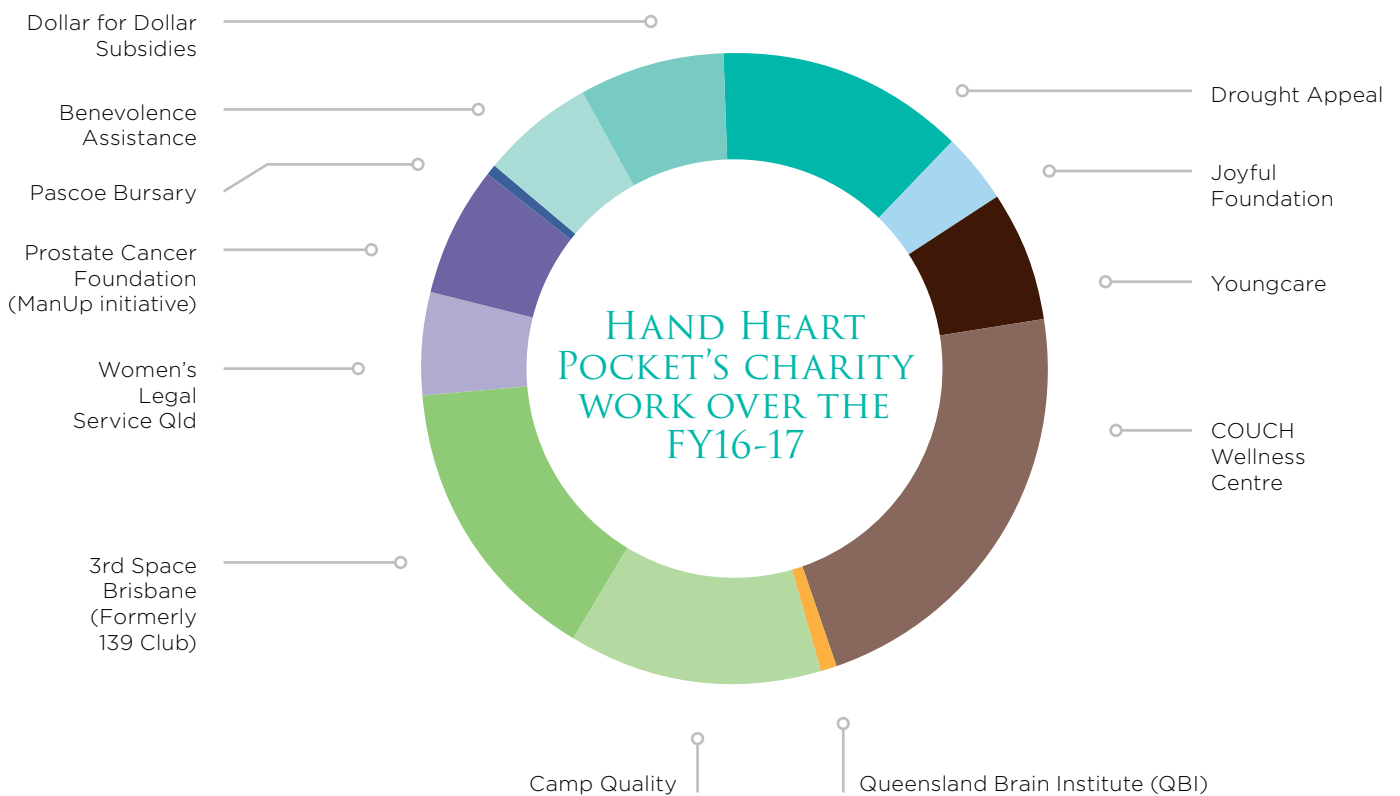
● Retained Earnings ● Giving/Charitable Distribution

Retained earnings are a measure of 'Net Worth' with increases of \$79.5m in FY15-16 resulting from Masonic Care Queensland sale proceeds of \$72.3m. Further increases in FY16-17 from accounting result of \$3.57m which includes the sale of Masonic Care Queensland - Arundel \$2.3m.

The purpose of this financial snapshot is to provide stakeholders with an overview of the impact Hand Heart Pocket has had in Queensland in FY16-17. A more detailed summary of our financial position will be presented to members at the next Grand Lodge Communication, allowing business matters to be discussed.

HAND HEART POCKET'S CHARITY WORK OVER THE FY16-17

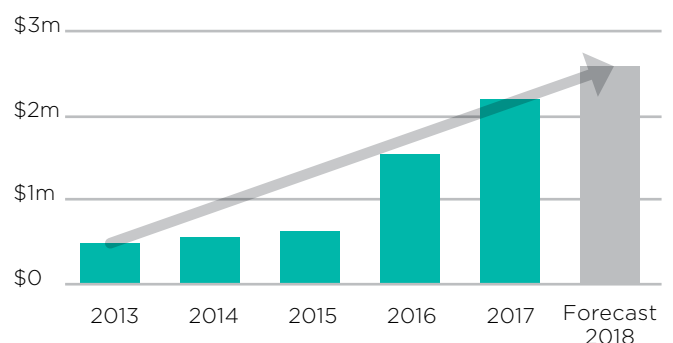
\$2.25m



Inkind support has been provided to assist with the charitable activities of a range of organisations aligned with the Board of Benevolence, such as The United Grand Lodge of Queensland, Masonic Districts, individual Masonic Lodges and the Aegium Foundation to name a few.

Since 2013 Hand Heart Pocket, in collaboration with its members, has increased its charitable giving year on year, to make a bigger difference for more Queenslanders.

CHARITABLE GROWTH 2013 TO 2018





www.handheartpocket.org.au